

Financial Assistance Plain Language Summary

About Financial Assistance Northwestern Memorial HealthCare

Northwestern Memorial HealthCare affiliates include:

Northwestern Medicine Central DuPage Hospital

Northwestern Medicine Delnor Hospital

Northwestern Medicine Huntley Hospital

Northwestern Medicine Kishwaukee Hospital

Northwestern Medicine Lake Forest Hospital

Northwestern Medicine McHenry Hospital

Northwestern Medicine Marianjoy
Rehabilitation Hospital

Northwestern Medicine Palos Hospital

Northwestern Medicine Valley West Hospital

Northwestern Medicine Woodstock Hospital

Northwestern Memorial Hospital

Northwestern Medical Group

Northwestern Medicine Regional Medical Group

When needed, Northwestern Memorial HealthCare gives medically necessary care for free or at lower rates. This is called **financial assistance**.

Northwestern Memorial HealthCare follows guidelines to give financial assistance. These guidelines are in the NMHC Financial Assistance Policy. We follow this policy so we can give financial assistance to as many people as possible.

Northwestern Memorial HealthCare will always give emergency care, regardless of a patient's ability to

pay. We also offer payment plans. The NMHC Financial Assistance Policy lists several programs.

If you want us to consider giving you financial assistance, you may need to apply. You may need to fill out paperwork to tell us about your and your family's finances, such as what you earn and what property you own.

Who can receive financial assistance

Northwestern Memorial HealthCare is committed to meeting the healthcare needs of people in our communities who cannot pay for medically necessary or emergency care. This includes people who:

Have no insurance

Have insurance, but not enough to cover all medical costs (sometimes this is called being underinsured)

Do not qualify for government programs

Cannot pay for another reason

Northwestern Memorial HealthCare applies financial assistance to the cost of your care after applying all

To qualify for financial assistance from Northwestern Memorial HealthCare, your annual household income must be less than or equal to 6 times the federal poverty level for your family size. Northwestern Memorial HealthCare may also consider assets, such as cash or investments, to see if you qualify. Sometimes, Northwestern Memorial HealthCare may apply other requirements.

If we approve your financial assistance, you must notify Northwestern Memorial HealthCare within 30 days if your financial situation changes. If you do not share that information or give false information, you may no longer qualify for Northwestern Memorial HealthCare financial assistance.

Financial Assistance

Patient	Program	Financial Assistance
Uninsured Patients	<ul style="list-style-type: none"> Illinois residents who do not have insurance and get medically necessary care* Any patient who does not have insurance and gets emergency care 	<ul style="list-style-type: none"> Free care for patients who earn 2.5 times the federal poverty level or less for their family size Care at lower rates for those who earn between 2.5 times and 6 times the federal poverty level for their family size.
Insured Patients	<ul style="list-style-type: none"> Illinois residents who have insurance and get medically necessary care 	<ul style="list-style-type: none"> Care at lower rates for those who earn between 2.5 times and 6 times the federal poverty level for their family size.

We ask for a co-pay

When you make an appointment or come to the emergency department, we may ask you about paying

